

#### LAMAN HIKMAH LIBRARY

## SERVICE@PLH

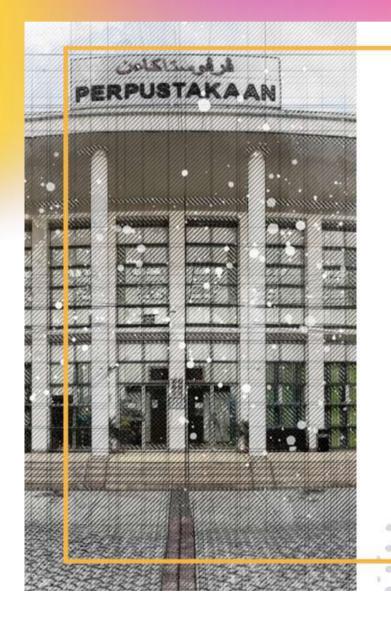








## **VISION & MISSION**



#### VISION

To be a renowned, comprehensive and competitive centre for information in technical fields.





#### MISSION

To provide excellent information resources and references, as well as to deliver quality services using the latest technology in tandem with the vision and mission of the university.

*<i>JOBS* 

PROJECT

ECT DEVELOPMENT DATA



## **OBJECTIVES**

To cater the information needs of the University by providing resources which fulfill the teaching, learning, research and consultancy requirements.

To deliver and promote information services to the clients.

To enhance the efficiency of knowledge and information sharing with the clients.

To inculcate the culture of knowledge in UTeM, as well as its neighbourhood in order to reflect a knowledgeable community.

To develop creative and innovative professionals with integrity in tandem with the mission of UTeM.





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## WEBSITE LAMAN HIKMAH LIBRARY









## **SERVICES**









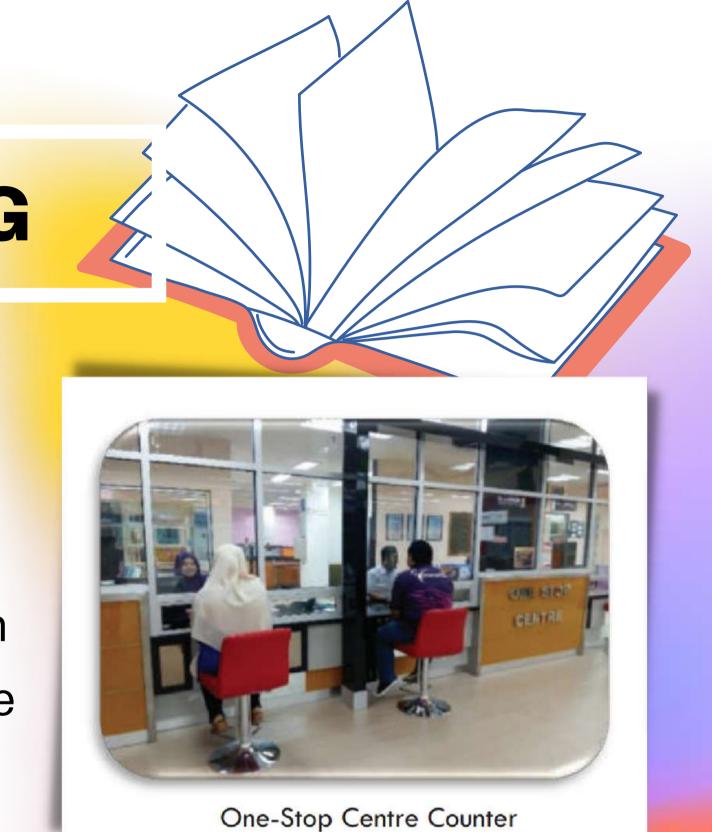
## BORROWING



Self- Check Machine

Borrowing can be made at the One-Stop-Centre Counter or through Self-Check Machine







## RETURNING



**One-Stop Centre Counter** 

Library items are to be returned at the One-Stop-Centre Counter or Book Drop Machine.





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#### **INTER-LIBRARY LOAN SERVICE** (ILL SERVICE)

This refers to application for reference materials that are not available at Laman Hikmah Library collection:

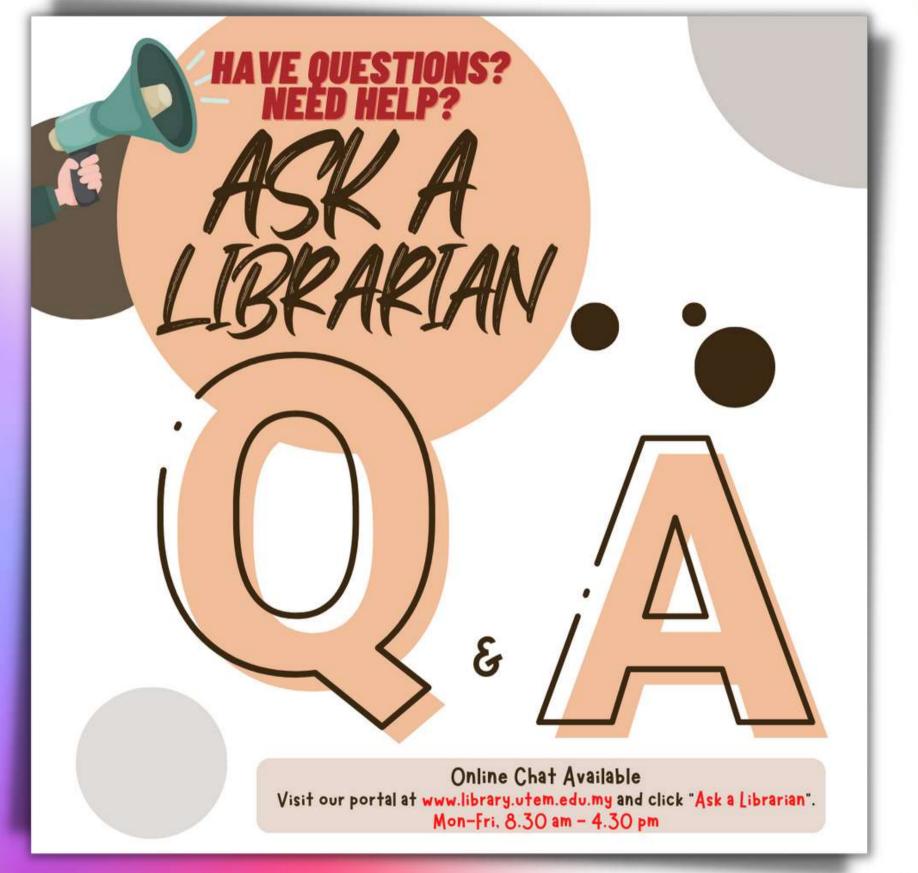
- From UA/IPTS and other registered libraries (Free of charge).
- This service also provides ILL that requires payment process which involves oversea sources. Payment should be made by the requestor.
- Request can be made by filling out the Online Application System (eform) of Inter-library Loan (ILL) Services for Books and Articles Application via link http://bit.ly/2rjanBB

#### **3 SIMPLE STEPS TO REQUEST FOR INTERLIBRARY LOAN (ILL) SERVICE** FOR ARTICLES, CONFERENCE PAPERS & BOOK CHAPTERS ONLY (DURING MCO) 2 Fill out the form E-Form is available on: a) library portal Click 'submit' (library.utem.edu.my) Incomplete form will button to finish not be processed 9 9 wait for the user will be asked to feedback b) via link (http://bit.ly/2rjanBB) resubmit Request here http://bit.ly/2rjanBB









### **ASK-A-LIBRARIAN**

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- Ask-a-Librarian is a live chat reference service which allows users to ask
  - questions in real time.
  - This service is available
  - within working hours.





#### **INFORMATION LITERACY PROGRAMME (ILP)**









Request for ILP can be made through the Online Application System (e-form) of Information Literacy Programme: http://bit.ly/2GuYPDH. Please check the class schedule at library portal for further information.



#### INFORMATION **PACKAGE SERVICE**

- Provides tips and guidance on literature search.
- Assists user with information search on research topics.
- Provides scholarly resources.



Contact Us: Research Support Section | Laman Hikmah Library | +606-2701190

### **INFORMATION PACKAGE**

- https://bit.ly/2U9hahQ



 Information Package is a service provided by the Research Support Unit. The librarian will perform literature search for your research topic at the relevant databases and will provide list of references.

Request can be made via e-form



#### **RESEARCH CONSULTATION**

HOW CAN A LIBRARIAN HELP YOUR RESEARCH?

#### **RESEARCH** CONSULTATION

Submit a consultation request now! https://bit.ly/2LPdnjX



Research Consultation service is an extended opportunity to have specific research queries answered. Schedule an appointment with a librarian for research consultation.



For more info, please contact: Mr. Mohd Mawardi Badruddin 06-270 1213 / 1239





 Research Consultation is a service provided by the Research Support Unit. This service is an extended opportunity to have specific research queries answered. Scheduling for an appointment should be made earlier with the librarian for a research consultation.

 Request can be made via e-form https://bit.ly/2LPdnjX



KELAS / BENGKEL / KURSUS / LATIHAN /	UNTUK DISEWA http://library.utem.edu.my						
KURSUS / LATIHAN /	Kadar Se	waan		-			
MESYUARAT		Kadar Caj					
	Jenis Bilik	Sistem Siaraya / Hari (RM)	Senaan PC/ Hari (RM)	Sewaan Ruang/ Hari (RM)	Kuantiti (org)		
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Laman Hikmah Library also provides room/space rental service to outsiders who are interested in conducting events such as course, class, meeting, training and etc.



## **One-Stop Centre**

One-Stop Centre is previously known as the Circulation Counter which expands the function of the counter. Instead of handling library transactions, it also offers a few services from other departments such as matrix card tagging, student confirmation letter, payment of hostel registration/fine payment and etc.







Users can only request maximum 3 books per transaction.

#### **POSTAL BOOK LOAN**



Email to bookrequest@utem.edu.my (Title, Call Number and Author).



Only books (open shelf) with 'available' status can be loaned.



Get an addition of 14days loan period from the user's original eligibility.







Delivery of books will be handled by courier using cash-on-delivery (COD) method and payment should be made by the requestor.



Books can only be posted locally (no overseas shipping).



### **Order and Collect Service**

This service is provided to ease users to get the books that they wish to borrow without having to search for them at the shelves as usual.

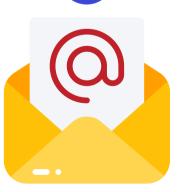


Email to

bookrequest@utem.edu.my (Title, Call Number and Author).



Please use the library OPAC to check which books are available in the library holdings before requesting.









Library staff will contact you with a date and time to collect your books. Please remember to bring your student/staff card along with you.

Only books with 'Available' status can be requested.





## **Online Databases Service**

Online databases are subscribed to support the development of learning and research. The library has subscribed several databases both local and international which are:











#### ScienceDirect



#### InCites<sup>®</sup> Journal Citation Reports



Dissertations & Theses Global







### Source:



https://library.utem.edu.my/images/PDF/PLH\_Handbook\_Session\_2021\_2022.pdf





# Thank you!



